



ORDER FORM: FAX TO 086-550-7272

FOR NO FRILLS ONLINE USE

<i>approved</i>	<i>yes/no</i>
<i>approved by</i>	
<i>account #</i>	

FULL PARTICULARS OF APPLICANT:

Company name			
Contact person			
Contact numbers	Cell:	Work:	Fax:
Email address			
Physical address			
Postal address			
VAT number			

ITEM	COST	QTY	TOTAL
ADSL Unshaped (per GB)* <input type="checkbox"/> limit <input type="checkbox"/> month <input type="checkbox"/> none	R115.00		
ADSL Shaped (per GB)* <input type="checkbox"/> limit <input type="checkbox"/> month <input type="checkbox"/> none	R65.00		
ADSL Local (per GB)* <input type="checkbox"/> limit <input type="checkbox"/> month <input type="checkbox"/> none	R20.00		
ADSL Lite (per GB)** <input type="checkbox"/> limit <input type="checkbox"/> month <input type="checkbox"/> none	R40.00		

* All unused ADSL bandwidth is carried over to the next month. Select how you wish to have your account handled when your bandwidth is all used:-

- Limit - automatically renew my account by the quantity purchased when my available bandwidth reaches the limit, currently set to 0.25GB. Debit my bank account for the quantity added
- Month - suspend my account till the end of the month, then automatically add the quantity purchased on the 1st of the new month. Debit my bank account for the quantity added
- None - do nothing. I will inform you when I require more bandwidth

** Lite ADSL accounts are highly shaped and priority based. Speeds are limited and controlled

ITEM	COST	QTY	TOTAL
Basic Uncapped 384kb/s	R199.00		
Basic Uncapped 512kb/s	R289.00		
Basic Uncapped 4096kb/s	R499.00		

- This is a basic service provided by Internet Solutions
- Traffic is highly shaped and priority based
- No concurrent logins
- As with all ADSL products, speeds are NOT guaranteed
- No pro-rata billing



ITEM	MONTHLY	QTY	TOTAL
Dial (analog/ISDN)	R40.00		
Basic website (100MB space, 1GB traffic)	R50.00		
Dynamic website (100MB space, 1GB traffic, PHP5, MySQL)	R100.00		
Mailbox (100MB, virus and spam filtering, webmail, POP3, IMAP4)	R15.00		
Alias (additional address for a mailbox)	R2.00		
Forward (forward mail to an off-site mailbox)	R10.00		
SMTP relay (authenticated; use our sending mail server from anywhere in the world)	R5.00		
Mailing list (basic + 7c per Mbyte)	R15.00		
Fax-to-email number (max one per email address)	Free		
Telephonic Support -- per computer (non-Internet related telephonic support for Windows, OS/X, network, wireless, etc.) Hours: 8am to 5pm weekdays excluding public holidays	R100.00		
Domain registration (annual): R171 for .co.za R285 for .com/.net/.mobi/.info	Domain:		



TERMS AND CONDITIONS

- 1 minimum billing is R10 per month – you can select a product or products to that value from our price list
- 2 No Frills Online reserves the right to increase the ADSL quantity purchased to minimise the number of times per month a customer is billed
- 3 support desk hours are 8am to 5pm weekdays, excluding public holidays
- 4 on-site support is R200 per half-hour, excluding traveling time (Greater Durban area only, subject to annual increase)
- 5 all information provided is correct and true
- 6 customers who do not abide by the acceptable use policy currently available at our website, and amended from time to time, will have their accounts subject to immediate suspension (<http://www.nofrills.co.za/home/aup>)
- 7 accounts not paid on or before the due date will be suspended without notification
- 8 unused bandwidth is forfeited if an account is suspended
- 9 prices include VAT
- 10 one (1) month's notice is required to terminate an account
- 11 **ALL** accounts will be paid via **debit order**

DEBIT ORDER DETAILS – COMPULSORY

InfoStream Technologies (t/a No Frills Online) is hereby authorised to arrange with my bank or building society to collect the monthly subscription rate against my bank or transmission account (wherever it may be) in terms of a debit order, such debit order to be effective upon the 2nd (second) day of each month in respect of that month’s invoice(s).

Bank		Branch	
Account Name		Branch Code	
Account Number		Account Type	
<i>Signature of duly authorised signatory:</i>			

THE ABOVE FIELDS MUST BE COMPLETED IN ORDER TO COMPLETE THE ORDER

Applicant Representative

Designation

Signature

Date